

## APPENDIX B

### List of Agencies Responding to the Survey

Ann Arbor Transportation Authority  
2700 S. Industrial Hwy.  
Ann Arbor, MI 48104  
Manager of Service Development

Berks Area Reading Transportation Authority (BARTA)  
1700 N. 11th Street  
Reading, PA 19604  
Assistant Executive Director

Capital Area Transportation Authority (CATA)  
2081 West Whitehall Road  
State College, PA 16801  
Marketing Manager

Capital Metropolitan Transportation Authority  
2910 East 5th Street  
Austin, TX 78702  
Marketing Manager

Charlotte Area Transit System  
600 East Fourth Street  
Charlotte, NC 28202  
Marketing and Communications Manager

Fort Worth Transportation Authority  
1600 E. Lancaster  
Fort Worth, TX 76102

Fresno County Rural Transit Agency  
2035 Tulare Street, Suite 201  
Fresno, CA 93721  
General Manager

GO Transit  
20 Bay Street, Suite 600  
Toronto, Ontario M5J 2W3  
Canada  
Manager, Customer Service Excellence

Greater Bridgeport Transit Authority  
One Cross Street  
Bridgeport, CT 06610  
Director of Planning and Service Development

Greater Hartford Transit District  
1 Union Place  
Hartford, CT 06103  
Executive Director

Greater Peoria Mass Transit District  
2105 NE Jefferson  
Peoria, IL 61603  
Director of Planning

Kitsap Transit  
60 Washington Avenue, Suite 200  
Bremerton, WA 98377  
Marketing and Public Information Coordinator

Metro Transit  
560 6th Avenue N.  
Minneapolis, MN 55411  
Director—Customer Services

Milwaukee County Transit System  
1942 N. 17th Street  
Milwaukee, WI 53205  
Marketing Director

Montgomery Area Transit System  
2318 West Fairview Avenue  
Montgomery, AL 36108  
General Manager

Mountain Metropolitan Transit, City of Colorado Springs  
1015 Transit Drive  
Colorado Springs, CO 80903  
Senior Transit Planner

Norwalk Transit District  
275 Wilson Avenue  
Norwalk, CT 06854  
Deputy Administrator

Orange County Transportation Authority  
550 S. Main Street  
Orange, CA 92863  
Manager of Special Projects

Pace Suburban Bus  
550 W. Algonquin Road  
Arlington Heights, IL 60005  
Section Manager, Marketing, and Communications

Pierce Transit  
PO Box 99070  
Lakewood, WA 98499  
Marketing Manager

Port Authority of Allegheny County  
 345 Sixth Avenue, Third Floor  
 Pittsburgh, PA 15222-2527  
 Assistant General Manager, Marketing, and  
 Communications

The Rapid  
 300 Ellsworth Avenue SW  
 Grand Rapids, MI 49503  
 Public Outreach Coordinator

River Valley Transit  
 1500 West Third Street  
 Williamsport, PA 17701  
 Planning Manager

Santa Clara Valley Transportation Authority  
 3331 North First Street  
 San Jose, CA 95134  
 Manager, Customer Service

SCRRA  
 700 S. Flower Street, Suite 2600  
 Los Angeles, CA 90017  
 Market Research Manager

Shore Line East c/o Connecticut Department of  
 Transportation  
 2800 Berlin Turnpike  
 Newington, CT 06131-7546  
 Transportation Planner 2

SMRT Trains Ltd, SMRT Buses LTD, SMRT Light Rail  
 Pte Ltd  
 2 Victoria Street  
 Singapore 187995

South Bend Public Transportation Corporation (TRANSPO)  
 901 E. Northside Blvd.  
 South Bend, IN 46617  
 Marketing Assistant

South Coast Area Transit (SCAT)  
 301 E. Third Street  
 P.O. Box 1146  
 Oxnard, CA 93032-1146  
 Director of Planning and Marketing

Transfort/Dial-A-Ride  
 6570 Portner Road  
 Fort Collins, CO 80525  
 Planning Specialist

Transit Link Pte Ltd  
 9 Maxwell Road #03-02  
 Annexe A MND Complex  
 Singapore 069112

TriMet (Tri-County Metropolitan Transportation District  
 of Oregon)  
 4012 SE 17th Avenue  
 Portland, OR 97202  
 Director of Marketing

York County Transportation Authority (dba rabbittransit)  
 1230 Roosevelt Avenue  
 York, PA 17404  
 Assistant Executive Director